

行動の重視

顧客に密着する

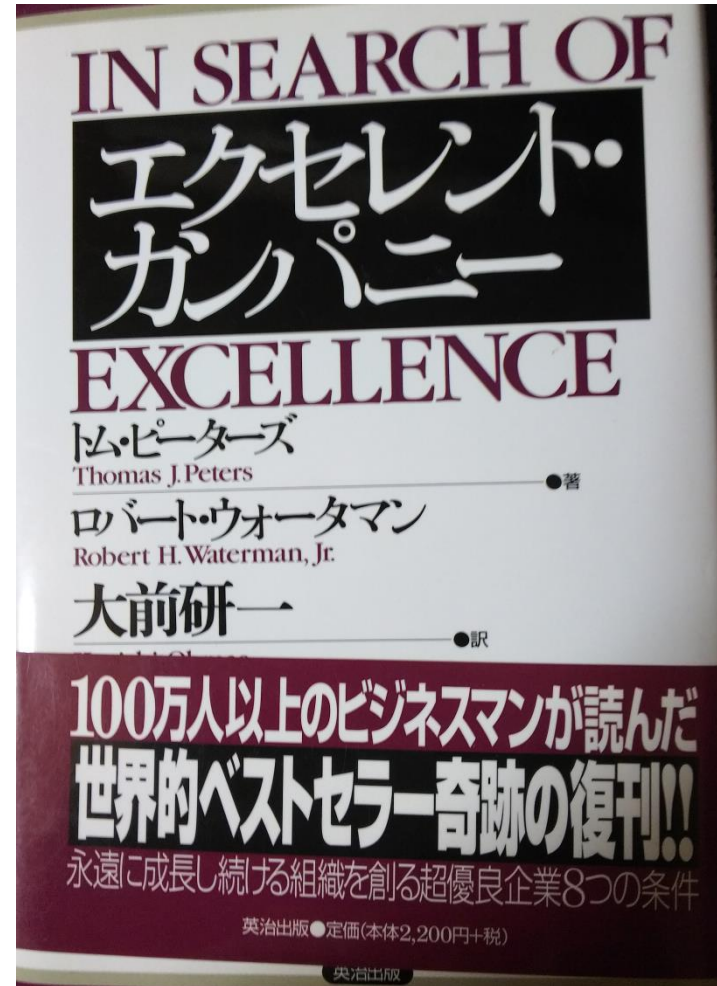
自主性と企業家精神

“ひと”を通じての生産性向上

価値観に基づく実践

基軸から離れない

単純な組織、小さな本社



NPM (New Public Management)

優良な企業経営の特徴は、
従来の行政管理、行政運営と
どのように違うか？

また、それを行政が取り入れたら、
どのように変わるか？

Norwegian Labour and Welfare Organization (NAV)

Language ▾

High contrast

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WORK IN NORWAY

This is the place to start if you want to work in Norway and need information about job seeking and social security.



FORMS AND APPLICATIONS

Once you have selected a form, you are automatically taken to a guide to completing the form.



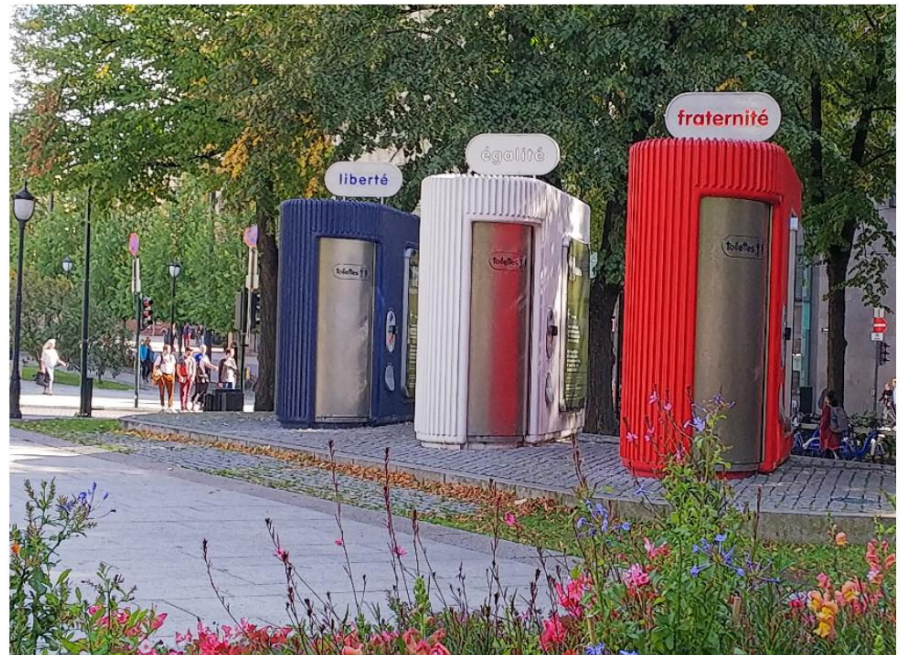
SERVICES AND BENEFITS

Here you will find information about NAV's services and benefits with links to more detailed information.

USEFUL INFORMATION

SHORTCUTS





The Role of Parliaments in Reorganizing Welfare Administrations

Tobias Bach and Paul G. Roness

Introduction

In December 2001, the Standing Committee on Social Affairs in the Norwegian Storting unanimously asked the cabinet to review how the municipal social services administration, the national insurance administration and the national labour market administration could be merged into one service. The request was part of the recommendation on the budget of the Ministry of Social Affairs for 2002, and did not get much attention during the plenary debate. Nevertheless, some years later this initiative led to one of the largest reorganizations in Norwegian public administration, where the two central government services were merged, combined with more formal collaboration with the local government social services administration (the Nav-reform).

In the beginning of 2002 the German Federal Court of Audit reported that the federal employment service's statistics regarding the placement of jobseekers were seriously flawed. The report got a lot of public attention and developed into a political scandal. What followed was a large-scale reform of the labour administration (better known as the Hartz-reform) which involved the merger of two benefit schemes that had been under the responsibility of different administrations. This reform is one of the most controversial policies of the past few years in German politics. However, whereas there was a broad political consensus on the level of benefits, the question whether local government or the public employment service should administer the new benefit

scheme was a point of contention in the German Bundestag in the summer of 2007.

In the Norwegian case, the administrative reform was highly relevant

Challenges and effects of administrative reform –
Reorganizing the Norwegian welfare administration

Jostein Askim · Tom Christensen · Anne Lise Fimreite · Per Læg Reid

Joined-up-government: Reform challenges, experiences and accountability relations

Anne Lise Fimreite · Tom Christensen · Per Læg Reid



Coordination practice

COORDINATING NORWEGIAN WELFARE: THE NAV REFORM

Per Læg Reid and Lise H. Rykkja
University of Bergen

This coordination practice focuses on the establishment of a new welfare administration and one-stop shops for welfare and employment services in Norway in 2006. The reform was one of the largest public sector reforms in recent Norwegian history. It merged the employment and national insurance administrations, and implied a more formal collaboration between the new state administration and the local government social services administration through the establishment of partnership arrangements. The aims of the reform was to create more jobs, to make the administration more user-friendly, holistic and more efficient.



NPMのどの部分が課題とされて、
NAVが評価されているか？